



HAMILTON & DISTRICT PHARMACISTS' ASSOCIATION

ANCASTER | BINBROOK | BURLINGTON | DUNDAS | FLAMBOROUGH | GRIMSBY | HAMILTON | STONEY CREEK | WATERDOWN

December 23, 2008

Regarding: Pharmacies being “Invoiced for Requesting Refills from Physicians” having a Policy for no Fax and/or Phone Prescription Renewals

Dear Colleagues,

I have been notified from our peers, that some pharmacies have been charged a fee from physician offices for prescription renewal requests. These physicians have policies in place that do not allow for fax and/or telephone prescription renewals.

After consultation with our colleagues at the Hamilton Academy of Medicine, pharmacies and pharmacists are under no obligation to pay these fees. However, their patients may still need to pay a fee if they request a refill through a pharmacy.

I realise we do our best to adhere to the policies of our physician colleagues. I will be discussing this issue further with our colleagues at the next Physician and Pharmacists Committee meeting.

If any further occurrences of these charges arise, please contact me immediately and I will address the issue promptly. I can be readily reached via email at fkabirphm@rogers.blackberry.net.

Sincerely,

Faisal Kabir, BScPhm
President; Pharmacist
Hamilton and District Pharmacists Association

FK/gd